



Personnel Management in Government Agencies and Nonprofit Organizations

By Dennis Dresang

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The long-awaited new edition of this highly praised text now includes full coverage of policy issues and professional practice in nonprofit organizations, as well as at every level of government. It retains the characteristics that have made previous editions a success: an accessible writing style, and an abundance of practical exercises and real life case studies.

In addition to full coverage of the increasingly important role of personnel management in nonprofit organizations, this new edition has been thoroughly updated with the latest in scholarship and research and includes timely material on succession planning, post 9-11 security concerns, increased reliance on volunteers, and the challenges and opportunities of outsourcing.

Key Features:

- Includes coverage of issues relating to every level of government (state, local, and federal) as well as in nonprofit organizations.
- Examines the latest management theories (such as Total Quality Management) and current issues including disability, privatization, sexual harassment, and family and medical leave.
- The discussion is rooted in public policy issues, providing students with a better understanding of the actors involved and the broader context of personnel administration.
- The focus on the human resource issues is important to the work of all managers--not just personnel specialists.
- Abundant pedagogical tools, including learning objectives, summaries, and discussion questions, guide student understanding and foster critical thinking.
- Exercises and case studies throughout the book can be assigned for individual or group work, helping students apply public personnel management concepts to real world situations.

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Personnel Management in Government Agencies and Nonprofit Organizations By Dennis Dresang Bibliography

- Sales Rank: #674115 in Books
- Published on: 2008-01-28
- Original language: English
- Number of items: 1
- Dimensions: 9.30" h x 1.00" w x 6.50" l, 1.54 pounds
- Binding: Hardcover
- 368 pages

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Editorial Review

From the Back Cover

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About the Author

Dennis Dresang is Professor Emeritus of Public Affairs and Political Science and founding director of the La Follette School of Public Affairs. His research focuses on state politics, public personnel management, and community issues. He has contributed to public service in a variety of ways: directing a research and public service seminar of La Follette School students examining community health issues and youth violence, chairing two major gubernatorial task forces, and serving on numerous tribal and local government commissions on human resource management issues.

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