



Business Protocol: Contemporary American Practice

By Robinson

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David Robinson provides a fresh approach to business protocol and etiquette for the young professionals and entrepreneurs who began to establish themselves in the late 1990s dot-com boom, and for recent graduates and new hires in today's business environment. The topics are relevant and based in reality: young Morgan Stanley bankers fired for passing around racy e-mails, job applicants who can't get past 'voice mail jail,' and the ubiquitous question of what to wear, now that the days of the business suit seem numbered.

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Business Protocol: Contemporary American Practice By Robinson Bibliography

- Sales Rank: #5918019 in Books
- Brand: Brand: Atomic Dog
- Published on: 2002-10-01
- Original language: English
- Binding: Paperback
- 276 pages

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